R09

Code No: 23

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD MBA-II Semester Regular Examinations July 2010 HUMAN RESOURCE MANAGEMENT

Time: 3hours Max.Marks:60

Answer any Five questions All questions carry equal Marks

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- 1. Write job description and job specification of a sales executive for an FMCG company. Explain with examples job enlargement and job enrichment.
- 2. What are the contents of HRIS? Explain the process of manpower planning? What are its advantages and disadvantages?
- 3. Distinguish recruitment and selection? What are the merits and demerits of realistic job previews and application blanks?
- 4. What are the reasons for interviewer bias and errors? Explain the salient features of designing and conducting effective interviews.
- 5. Explain the role of appraisal in managing performance. What are the potential problems in performance evaluations?
- 6. Explain in basket training method. When is it used? How do you evaluate training and development of employees?
- 7. Explain factor comparison method with an example. How compensation for special groups is handled? What are the problems?
- 8. Explain the machinery for settlement of grievances according to Industrial Disputes Act. Discuss the need for maintenance of HR during recession.
